

Stanford Congressional Cyber Boot Camp

FRAMING SESSION

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The Terrorist Manhunt before 9/11

Problem

Not nation-wide: only NY involved, with no communic. to other field offices

Labeled “routine,” lowest priority

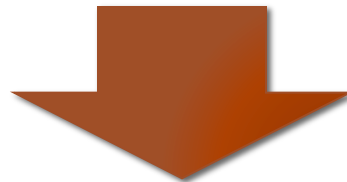
Led by agent who had just finished his rookie year and never led an intel investig.

Organizational Cause

Structure: FBI is highly decentralized; all cases assigned to 1 lead office

Culture: FBI values traditional criminal mission most

Incentives: convictions make careers. B/c intel is least desirable job, it goes to least experienced agent



The manhunt wasn't bungled. It was the natural result of FBI structures, cultures, and incentives.